

LET'S KICK OUT OF FOOTBALL

RACISM

Making a report about racism in football...

A lot of work has been done to tackle racial abuse and harassment at all levels of football, from the grassroots through to the Premiership.

Many fans, players and clubs have adopted a policy of Zero Tolerance, one incident is an incident too many. Kick It Out can help you to make reports, ensure appropriate action is taken and help you raise issues of concern.

This leaflet tells you how to report incidents to Kick It Out and how your report will be dealt with.

REPORT IT! 0800 169 9414

Reporting an incident

How to report an incident

You can email us at info@kickitout.org or call freephone 0800 169 9414

Kick It Out staff have been trained to deal with each caller and each incident sensitively and appropriately. Complainants will be asked to give us as much detail as possible, to enable us to take the best course of action and make a detailed report.

Always report abuse to the appropriate authority immediately it occurs, either to a nearby steward, the police or, in amateur football, the referee or a club official.

What if my report is an emergency?

If something happens that needs immediate attention it should be reported directly to a steward or police officer.

Always remember the police have a responsibility to act on all reports they receive, regardless of where they take place. If, for example, you are assaulted whilst playing in a Sunday league the police can be called.

How does Kick It Out deal with reports of racism?

Kick It Out takes every complaint seriously. Our role as football's anti racism campaign is to raise the complaint with the club or governing body concerned and monitor the issue to ensure appropriate action is taken.

Where the club or governing body requires additional advice in dealing with a problem, we are able to assist by providing guidance.

What if I want to make a report in confidence?

All complainants have the choice whether they wish their report to be dealt with in confidence.

Contact details are taken from you so we can report back on how the club/ governing body has responded to the complaint, or in case we require any further information.

If you have chosen to make a confidential report, your contact details will not be passed on.



What happens when we get a report?

Incidents at professional and semi-professional football clubs, and at international fixtures

Stage 1 Complaint received, details are recorded on a reporting form.

Stage 2 Details will be forwarded on to the club concerned, through the relevant club representative, and/or The FA.

If the incident took place at an international match, it will be referred to the appropriate national Football Association, UEFA or FIFA .

Stage 3 Clubs, or The FA, are asked to respond in 28 days. Kick It Out will send out reminder letters.

Stage 4 Kick It Out will keep you informed of any investigation.

Stage 5 If you are unsatisfied with the outcome of the club's investigation, we are able to refer the complaint to the appropriate authority, ie, the FA Premier League, the Football League or appropriate national association.

Stage 6 If you are still unhappy with the way the incident has been dealt with we will refer your complaint to the Independent Football Commission who will adjudicate it independently.

Incidents involving amateur clubs, County FA's and schools football

Stage 1 Complaint received, details are recorded on a reporting form.

Stage 2 If you are calling to report a racist incident, the report will be sent directly to The FA.

If your complaint to Kick It Out includes an appeal against a County FA decision you should observe the deadlines for appeal set out by the process. A report of this complaint will also be sent directly to The FA.

Stage 3 The FA is asked to respond to the report or complaint within 28 days, Kick It Out will send out a reminder letter.

Stage 4 If you are unsatisfied with the way the incident has been dealt with we may refer the matter to the Independent Football Commission, who are able to monitor any action taken, or another appropriate authority.





Useful Contacts

Kick It Out

www.kickitout.org

Unit 3
1-4 Christina Street
London
EC2A 4PA

Tel: 0800 169 9414

The Football Association

www.thefa.com

25 Soho Square
London
W1D 4FA

You can also call The FA's report
racism line 0800 085 0508

The FA Premier League

www.premierleague.com

30 Gloucester Place
London
W1U 8PL

The Football League

www.football-league.co.uk

Edward VII Quay
Navigation Way
Preston
PR2 2YF

UEFA

www.uefa.com

Route de Geneve 46
CH- 1260 Nyon 2
Switzerland

Independent Football Commission

www.theifc.co.uk

Victoria Court
82 Norton Road
Stockton-On-Tees
TS18 2DE
Tel: 0870 0601 610

Commission for Racial Equality

www.cre.gov.uk

St. Dunstan's House
201 – 211 Borough High Street
London
SE1 1GZ

Kick It Out is funded by:



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